

Sihanouk Hospital Center of HOPE's mission is to provide a center for the further education and clinical training of medical professionals while delivering 24-hour, high-quality, free medical care for the poor and disadvantaged in Cambodia.

1,308,656

PATIENT VISITS
AS OF
JULY 2015

YOUR
CONTRIBUTION
MAKES AN IMPACT

\$3,000

provides immediate triage and treatment for 60 patients who arrive without any other options for care

\$1,000

purchases authentic, antibiotics for 25 patients, an essential treatment in a country where there is common access to in appropriate medicines

\$300

saves the life of one critically ill patient, often with complications from untreated and undiagnosed health conditions

A successful outcome for a struggling family

Hoeung Sa Im, 37, is from Kampong Speu province. With his wife and three children, he rents a very small house in Phnom Penh. Sa Im is a tuk-tuk driver, ferrying Cambodians on their daily errands and needs. He supports his entire family of 5 on \$120 a month.

Two months ago, Sa Im had an accident with his motorbike. The trauma injured his abdominal area, causing a lot of pain. His wife sent him to a public hospital where he was hospitalized and provided medicine. The bill got bigger every day. Sa Im sent his wife to try and borrow money. They secured a \$500 loan from a micro-finance bank to pay for the care.



Sa Im and his wife recovering at the surgical ward

As his pain worsened, Sa Im knew that he could not spend another dollar on medical care that was ineffective. Sa Im was becoming desperate. He felt he had to seek some other solution but was unaware of options until his uncle told him about the Sihanouk Hospital Center of HOPE.



Dr. Roy and the SHCH surgeons in OR

Sa Im arrived at the SHCH Emergency Department very weak and in great pain. He was referred for a CT Scan at HOPE worldwide Community Medical Center where the doctors diagnosed acute pancreatitis caused by the motorbike accident and suggested immediate surgery.

Dr. Roy Shen, a general surgeon affiliated with Lowell General Hospital (SHCH's sister hospital) had just arrived as a volunteer the day before. He was pleased to consult on the case as part of his week-long commitment to share knowledge and tools with his colleagues here in Cambodia. "It was great to have an opportunity to consult on this complicated case." Roy said in a short reflection. "The Cambodian team felt more confident performing the procedure. In fact, the team was also very happy to be using some of the suture supplies that I was able to bring over"

Sa Im is still recovering here at SHCH and will be discharged in the coming days once his condition stabilizes. He took a few moments in recovery to thank the hospital for providing all services free of charge.



Dr. Roy and his son brought sutures and mesh supplies to SHCH

We are very grateful for all your donations to SHCH.

"Without SHCH and the generous people who support it, I would have died. I do not like having to decide between feeding my children and saving my life. This is the hospital for the poor."

- Sa Im

Public Health interns assist SHCH



Josh and Darel at work

Ms. Darel Smart and Mr. Josh Low, are public health students from Brigham Young University in Utah, USA. During their eight-week internship, they accomplished several special projects.

"We were honored to be here and experienced the Sihanouk Hospital Center of HOPE. We have already learned so much about research and publication for women's cancers. The hospital provides 'hope' to those in desperate need."

Nursing Training



Mrs. Kim Brook, nursing specialist provided training to nursing staff

Mrs. Therese Jeffs and Kim Brook from Whare Aroha CARE in New Zealand assisted trained nursing staff on the nursing technique, cardiac assessment and communication. They also donated nursing supplies and the money to support the mission.

A Royal Gift



Dr. Gary and Dr. Kimmeng met Queen mother at the Royal Palace

SHCH senior leadership was invited to an audience with Her Majesty Samdech Preah Reach Akka Mohesey Norodom Monineath Sihanouk in June. Dr. Gary and Dr. Tan Kimmeng shared that Her Majesty is proud to have the hospital bear her late husband's name. The Queen mother provided a generous gift of \$10,000 that will provide life-saving support to poor people in Cambodia.

Art Exhibit in Lowell benefits SHCH



(L-R) Ms. Any Hoey, Coo of Lowell General Hospital, Dr. Paul Hart, Dr. Milton Drake and Mrs. Debbie Drake, SHCH donors and volunteers and Ms. Pamela Huntley Director of Community Relations

A great team of SHCH supporters celebrates the successful opening of Kim Hak's photography at the Ayer Loft Gallery in Lowell, Massachusetts. The event was well attended by local residents during the month of June.

Breast Cancer Peer Educators



Breast Cancer peer educators activities

SHCH's Breast Cancer program was established in 2008. It provides free treatment to poor Cambodian women. The program also support peer educators to target villages for education. Every month, they meet to share experience.

Spotlight on Staff



Chea Ponleur while he works in medical ward

Chea Ponleur got his first job as a part-time housekeeper at SHCH 7 year ago. Now 25, Ponleur was promoted to full-time employment because of his hard work.

Dear Friends,

I am pleased to be writing you as the first Cambodian Executive Director of the Sihanouk Hospital Center of HOPE. I am pleased to be at the helm, as an interim position, to facilitate our outstanding team to move into a sustainable and vibrant 20th year and beyond.

As the SHCH leadership team discusses a strategy that will allow for continued and sustainable operations, we remain strongly committed to the hospital's mission of serving the poor. Our services—not only for medical services for the poor but also to the country of Cambodia—include a steady focus on training and capacity building of medical professionals. High quality medical care is a critical part of health services for the poor and “near-poor”, which includes people who are working but who are one health emergency away from poverty.

This issue of the printed version of the Impact Update features the everyday story of Sa Im, who had to secure a loan to pay for his medical care. This is a story we hear often—of patients who have exhausted their financial resources and leveraged their valuable assets to receive substandard care at other facilities before arriving at our doors.

SHCH fulfills a critical role in Cambodia's health system by providing a safety net for the very poor and vulnerable, who most certainly would die without our services. We provide a conduit for international volunteers to stand beside our Cambodian doctors to encourage their lifelong learning and growth as medical professionals. We also depend on the support of many individuals, both Cambodians and Westerners, who dedicate their significant contributions toward our important work.

Thank you very much for your support, contributions and connections with others.

Sincerely,



Dr. Sopheak Thai,
SHCH's Interim Hospital Director



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Sihanouk Hospital Center of HOPE

Partnering to Advance the Future of Health Services in Cambodia

In early 2015, Engineering World Health opened their Biomedical Equipment Technician training program to staff working outside public hospitals, paving the way for SHCH and nine other representatives from non-profit and private hospitals to attend their 6-semester 3-year training program. Biomedical Engineers and Equipment Technicians are the professionals behind the management, maintenance and repair of medical devices. This is a key profession for health care in developing countries and Cambodia is no exception.

“The capacity for looking after biomedical equipment, especially in terms of trouble-shooting and repair, was very low when we first arrived to work in the country in 2010. In many hospitals and clinics, there were large rooms stacked with unused, often donated, machinery that remained dormant solely because there was no expertise to know where to begin to fix it.” said Steven Goebly, Cambodia's country director for the BMET program. *“It was obvious that a Cambodian-specific solution was needed. One of our first objectives was to establish a curriculum that combined classroom education with extensive practical training, which we did with University of Pathisstra.”*



Lon and Chanrong at work

Reuon Lon and Ros Chanrong have been SHCH maintenance staff since 2013. They joined the BMET Program in December 2014. The program has been very rewarding and offers a great opportunity to highlight SHCH's key role in advancing training and education for Cambodians to deal with the country's health issues.

“We learned a lot from the BMET program on how to analyze the issues of different medical equipment. We also learned how to use them properly and safely. We gain a lot of satisfaction with our job when we fix medical equipment in the hospital and share information with our colleagues. The BMET program also helped us experience different healthcare environments in Phnom Penh. We really appreciate the support from SHCH to enroll in this program because it can teach us how to fix new medical equipment and share new knowledge with other maintenance staff who work in the hospital.”

– Lon and Chanrong



BMET trainees practice in SHCH's maintenance shop

For Cambodia's BMET program, SHCH has emerged as a ready partner to support the practical application of theory. *“We've been using SHCH's workshop regularly during the practical session. SHCH's staff are responsive, supportive and empowered to facilitate a great learning experience for this cohort. Overall, we are seeing great successes this year with the expansion of students. There is a lot of informal networking and information sharing occurring, and a strong emergence of critical thinking and ownership among the students. The collaborative and solution-oriented approach that SHCH brings is a key part of the building momentum of the Biomedical Technician training program in Cambodia.”*

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We are very grateful for all donations received. Thank you so much!

International Volunteers

May

Dr. Brian Rice	Medical
Dr. Susan Taplin	Nursing
Dr. Catherine Spina	Radiation Oncology
Ms. Caroline Biolley	Physiotherapist
Ms. Zoe Bischoff	Physiotherapist
Ms. Jenni Massie	Nursing
Ms. Sarah Balding	Social Work
Ms. Kate Withrow	Physical Therapy
Ms. Tiffany Dove	Nursing
Ms. Megan Webb	Nursing
Ms. Emily Morse	Nursing
Mr. Elliott Meyer	IT Dept
Mr. Jennifer Viner	Nursing
Belmont University	Nursing

Ms. Darel Smart	Public Health
Mr. Josh Low	Public Health
Dr. John Van der Kallen	Rheumatology

July

Ms. Annabel Pike	Nursing
Ms. Therese Jeffs	Nursing
Ms. Kim Brooks	Nursing
Dr. David Mitchell	Medical

August

Dr. Roy Shen	Surgical
Mr. Kevin Shen	Student
Mr. Mat Dodgson	IT Consultant
Dr. Michael Baker	Radiology
Dr. Sally Ann-O-Peprah	Public Health

June

Dr. Peter Curran	Endocrinology
Ms. Erasicleia Tzamaloukas	Nursing
Ms. Angela Tate	Nursing
Dr. Ricardo Knight	Rehabilitation Medicine
Dr. Wanda Knight	Psychologist

Dr. Bill provided training and online test for medical doctors



Dr. Bill provided medical training to medical doctor at Community Medical Center

Dr. Bill O'Neill, a general practice and palliative medicine specialist from Ireland, taught at SHCH during a three month volunteer vacation in Cambodia. Dr. Bill contributed to ongoing medical education by demonstrating on-line continuing medical education tools. Four doctors received Certificates of Completion for various health topics.

"What is different about SHCH: the focus on providing care for the poor. Doctors, nurses and other staff, have the commitment to improve patient care." Dr. Bill

Your contribution and commitment makes a difference.

Thank You

Stories and articles compiled and written by the Communications and Development Department
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Volunteer Quotation



Dr. David Mitchell sharing donated support with staff

"I coached radiology trainees, shared perspectives with fellow radiologists and learned a lot about the situation in Cambodia. Volunteering at SHCH was a very rewarding experience."

- Dr. David Mitchell



Mok Vy and her husband recovering at Medical Ward

Mok Vy is 31 year-old farmer who was admitted to SHCH in critical condition. She had surgery to remove gallstones and stay in the hospital for a week.

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www.sihosp.org